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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants:	Qiming CHEN et al.	§	Confirmation No.:	5325
Serial No.:	09/523,446	§	Group Art Unit:	2175
Filed:	03/10/2000	§	Examiner:	Y. Wu
For:	OLAP-Based Customer Behavior Profiling Method And System	§	Docket No.:	10991148-1

RESPONSE TO OFFICE ACTION DATED NOVEMBER 19, 2003

Mail Stop Fee Amendment
Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

Date: January 27, 2004

AMENDMENT

Sir:

In response to the Office action of November 19, 2003, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 10 of this paper.

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01 FC:1201 86.00 DA
02 FC:1202 90.00 DA

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